



Health and Care Overview and Scrutiny Committee

Monday 29 January 2024

Access to General Practice in Staffordshire

Recommendation(s)

I recommend that the Committee:

- a. The Overview and Scrutiny Committee receives the presentation and appendix on the plan with regards to general practice access in Staffordshire.

Report of the Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) – Paul Edmondson-Jones (Chief Medical Officer & Deputy Chief Executive)

Summary

What is the Overview and Scrutiny Committee being asked to do and why?

1. The Overview and Scrutiny Committee is asked to receive a presentation and appendix as an update in regard to general practice access.

Report

Background

1. Updates regarding general practice access have previously been presented to the Overview and Scrutiny committees for information and discussion.
2. In response to the National Delivery Plan for Recovering Access to Primary Care, a System Level Access Improvement Plan (SLAIP) has been developed.
3. Primary Care Networks (PCNs) have developed PCN Access Improvement Plans, reflecting the requirements of the National Plan and these plans are included in the SLAIP.
4. The ICB Primary Care Team continue to work with practices in terms of access as part of the overall access programme plan that is in place.
5. The presentation outlines:
 - a. Fuller Stocktake Report
 - b. Management of General Practice Appointments
 - c. National delivery plan for recovering access to primary care
 - d. Challenges
 - e. Drivers
 - f. London South Bank University Study
 - g. Patient Experience
 - h. Appointment Activity
 - i. Workforce Data
 - j. Health Inequalities
 - k. PCN Actions

- l. Local response to National Ambition 1 – Empowering Patients
- m. Local response to National Ambition 2 – Build Modern General Practice
- n. Local response to National Ambition 3 – Build Capacity
- o. Local response to National Ambition 4 – Cutting Bureaucracy
- p. Communication & Engagement

Link to Strategic Plan

Primary Care – General Practice Access

List of Background Documents/Appendices:

Appendix 1 – SSoT ICB OSC Staffs Appendix 290124

Contact Details

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