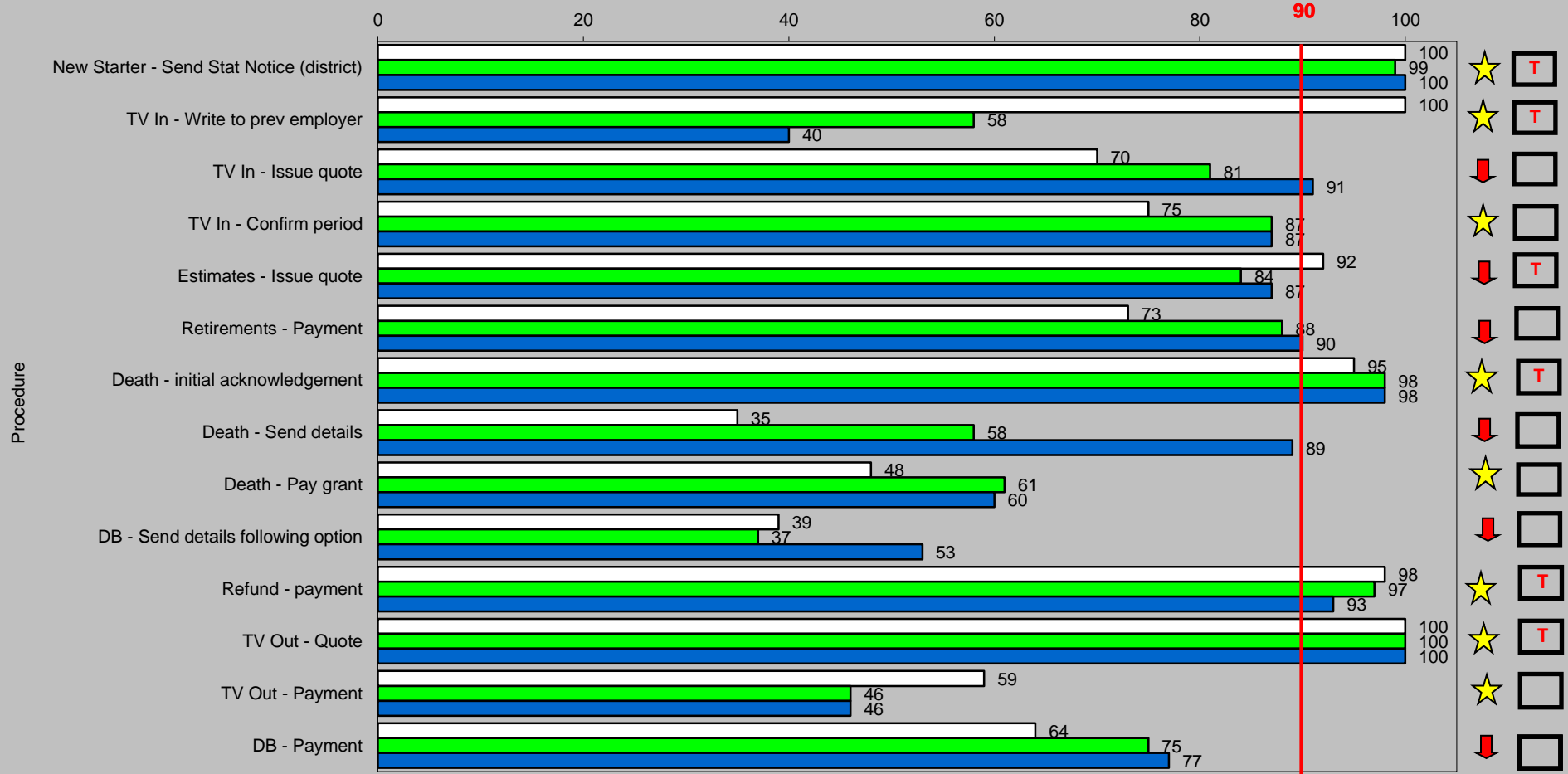


SERVICE STANDARDS 2016/2017 as at 31 March 2017

% of procedures meeting standard (target 90%)



90% target met this month



Maintained or improved standard compared to last year (or over 95%)



Lower standard than last year



No cases processed so far this year

□ March 2017

■ 2016/2017

■ 2015/2016