

## **Corporate Overview and Scrutiny Committee - Tuesday 09 April 2024**

### **Digital Innovation & Strategy Update**

#### **Recommendations**

I recommend that the Committee:

- a. Consider the attached Digital Innovation Programme Update, noting progress made in the development of this.
- b. Provide comments and feedback to support the development of the refreshed Digital Strategy.

#### **Local Member Interest:**

N/A

#### **Report of Councillor Ian Parry, Cabinet Member for Finance and Resources**

### **Summary**

#### **What is the Overview and Scrutiny Committee being asked to do and why?**

1. The Committee is being asked to note progress made in developing a refreshed Digital Strategy for Staffordshire County Council and provide any comments and feedback on to shape the development of this strategically important document.

### **Report**

#### **Background**

2. Following conversations with The Leader of the Council, the Chief Executive, Senior Leadership Team it is clear that as an organisation we have aspirations to push the digital innovation agenda and establish and implement a robust pipeline of digital improvements across Staffordshire.
3. This ambitious new vision and appetite for digital change pushes the realms of digital adoption far beyond where the organisation has been previously. This includes examples such as; exploring the implementation of Artificial Intelligence, Robotic Process Automation, Virtual Reality, Large Language Models amongst others.

4. The attached Programme Update provides background to the development of the Digital Strategy, an overview of the digital pilots the organisation is exploring and a view of the role The Digital Team can play in supporting the organisation to deliver the strategy.

### **Link to Other Overview and Scrutiny Activity**

5. The Digital Innovation Programme links to previous activity undertaken by Corporate Overview and Scrutiny Committee concerning the Strategic Plan and priorities outlined in the Corporate Delivery Plan.

### **Community Impact**

6. Community Impact Assessments (CIA) will be developed and reviewed as appropriate, for individual projects identified as part of the programme.

### **List of Background Documents/Appendices:**

Appendix 1 – Digital Programme – April Update

### **Contact Details**

**Assistant Director:** Lynsey Bissell, Assistant Director, Strategy & Transformation

**Report Author:** Alex Thorogood

**Job Title:** Head of Change & Digital

**Telephone No.:** 07854388647

**E-Mail Address:** alexander.thorogood@staffordshire.gov.uk

