

HIGH LEVEL AUDIT RECOMMENDATIONS NOT IMPLEMENTED BY THE AGREED DUE DATE

APPENDIX 2

No.	Audit Subject	High Level Recommendation Details	Target Date for Implementation	Current Status	Remaining outstanding recommendations	
					Medium	Low
1	Concessionary Fares Travel Scheme (Elderly Persons)	The ability to obtain live data from the HOPS back office system to assist in the monitoring of the operators prior to payment should be investigated and implemented.	31/03/2017	Reminders have been sent but responses remain outstanding from responsible officers.	2	3
2	A50	The position with Highways England should be clarified in writing as to what the Funding Agreement means to the Council.	31/07/2017	Reminders have been sent but responses remain outstanding from responsible officers.	4	2
3.	Capital Programme in Schools	It is important that the Staffordshire Learning Infrastructure Framework (SLIF) is finalised and formally adopted.	31/07/16 revised date 26/09/17	Discussions have been held with the Lead Member and the revised SLIF was due to be submitted to the Staffordshire Learning Infrastructure Board scheduled for the end of September 2017. Confirmation that this action occurred is outstanding.	1	0
4.	Fairer Charging & Welfare Benefits	To improve the regularity of invoicing and prevent incidents of large debt occurring due to poor information being recorded on Care Director. Instances should be referred to management for review.	31/10/17	It is considered that the timeliness and accuracy of service provision set up should be improved via the newly created centralised brokerage team.	0	0
5.	Accounts Receivable	On occasions when a customer care package is reviewed, the previous care package should not be closed on Care Director until the new package has been created and can be invoiced against.	30/09/17	Reminders have been sent but responses remain outstanding from responsible officers.	3	5
6.	Accounts Receivable	Credit notes are raised within ACFS where the income recorded is valid but the debt is deemed not to be retrievable.	30/09/17	Reminders have been sent but responses remain outstanding from responsible officers.	As per 5 above	As per 5 above