

Health, Wellbeing & Independence Dashboard

% of Care Act assessments of new clients completed in 28 days and number of requests completed per month



The number of assessments not completed in 28 days dipped below target in Q4. A new pathway was introduced from Nov 2023, where more contacts are completed prior to assessment, so the more complex cases make it to this stage. More contacts are completed prior to Care Act assessment which offers better customer experience. Performance also affected by high demand in January but is expected to recover through March.

Source: SCC

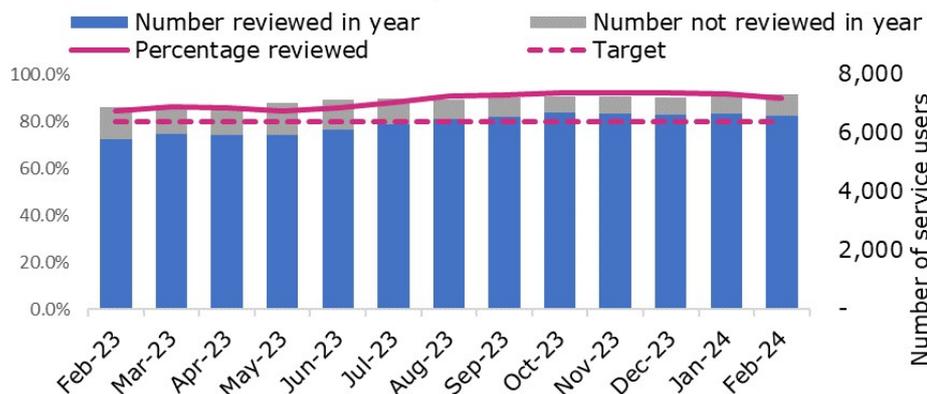
The number of safeguarding contacts received in February 2024 was largely consistent with the number received in February 2023. Additional temporary resource has been allocated to the service and pathways are being reviewed to identify any further improvements that can be made.

% of safeguarding referrals closed or assigned within 5 working days



Source: SCC

Overall % and number of people who have been receiving services for 12 months or over, who have had a review in the previous 12 months

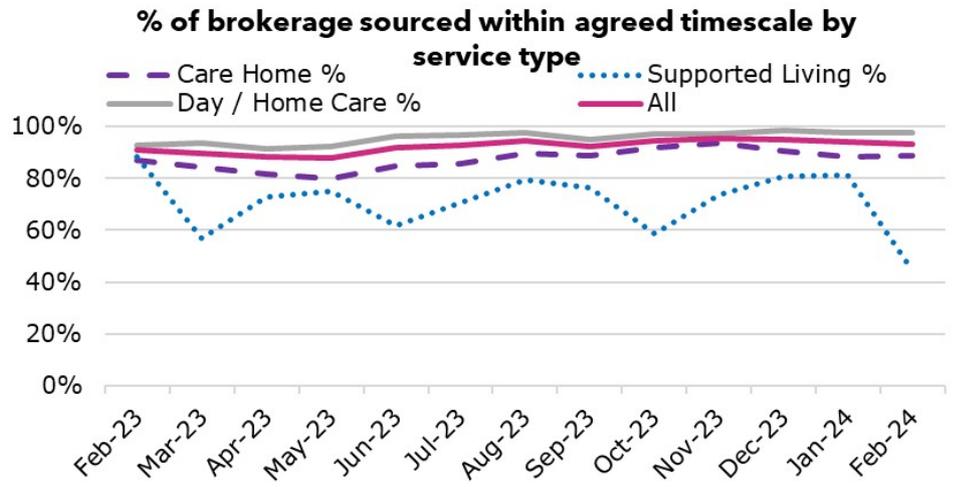


Source: SCC

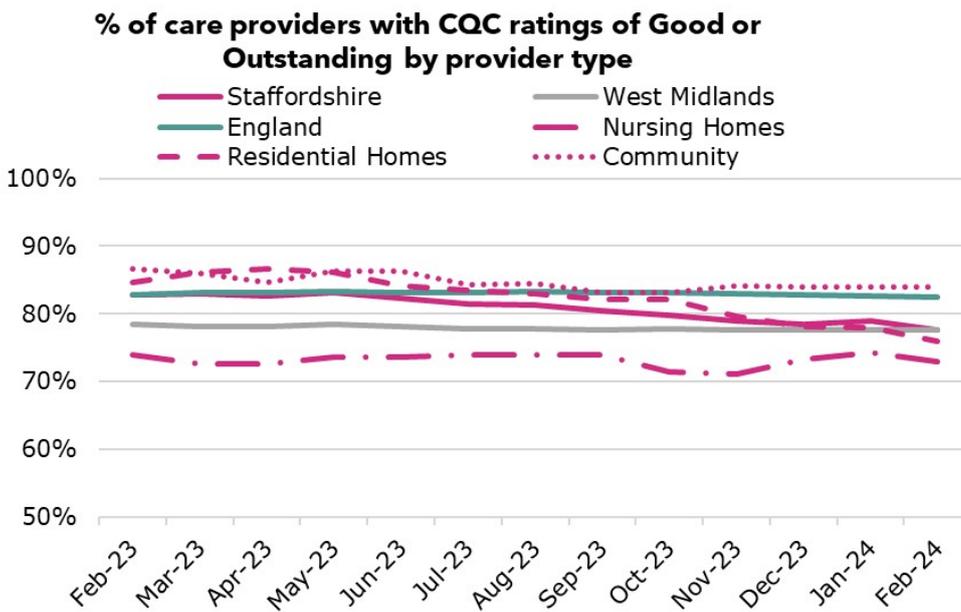
Performance has remained above target in Quarter 4. Where people have not been reviewed within 12 months this may be because they were unavailable (for example in hospital) or because of insufficient capacity, which is being addressed. However if overall demand increases, resource may need to be diverted to higher priority work.

Health, Wellbeing & Independence Dashboard

Timeliness of sourcing for brokerage (helping individuals to arrange care) has remained high in Quarter 4 with 93.2% receiving timely access to care in February 2024. Performance remained 'green' for the service. Supported living sourcing impacted by volume of cases being referred, and delays to arranging tenancy's with most providers reliant on private landlords.



Source: SCC

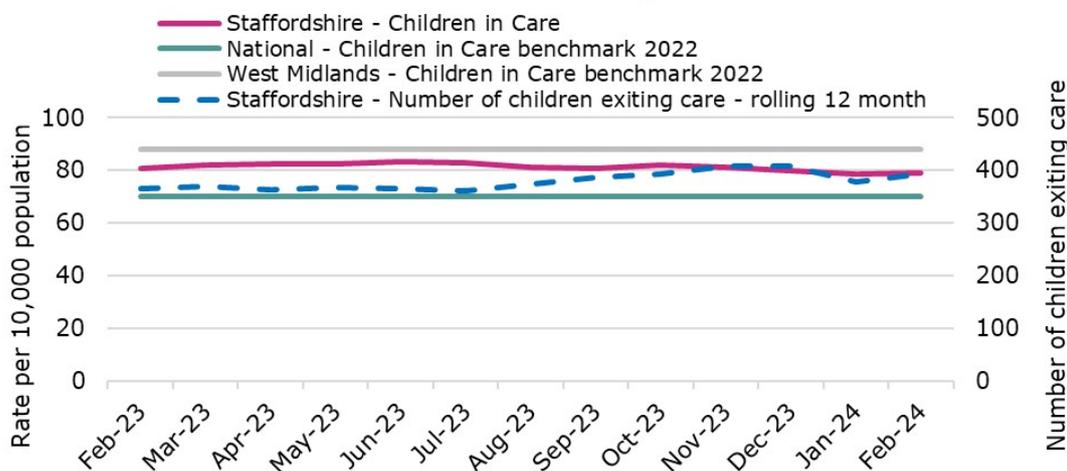


Source: SCC and Care Quality Commission

There has been a slight decrease in Quarter 4 of Care Quality Commission Good or Outstanding assessment ratings of Staffordshire's registered locations, with 77.7% Good or Outstanding in February 2024, which is lower than national (82.4%) but similar to the regional average (77.6%).

Offer the Best Start in Life Dashboard

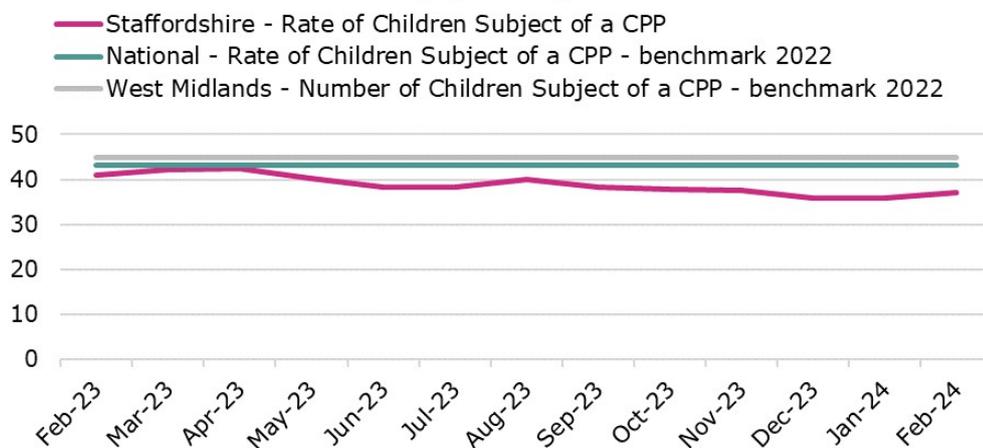
Rate of children in care (rate per 10,000 population) and number of children exiting care



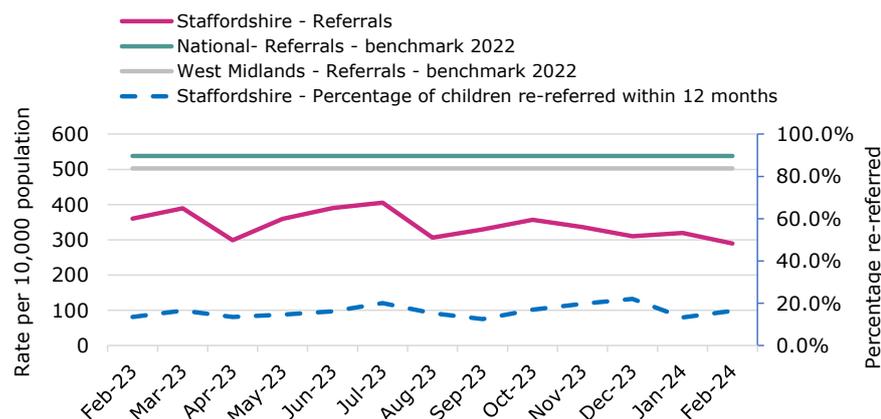
As at the 29th February 2024, there were 1,335 children and young people in the authority's care; a slight decrease compared to the previous quarter (1,351). To help address demand those past exit dates are regularly reviewed to understand any barriers to exiting care and agree any action that might be required.

Rate of children subject of a Child Protection Plan (per 10,000 population)

The number of children subject of a Child Protection Plan at the 29th February 2024 was 628, down from a peak of 716 in April 2023.

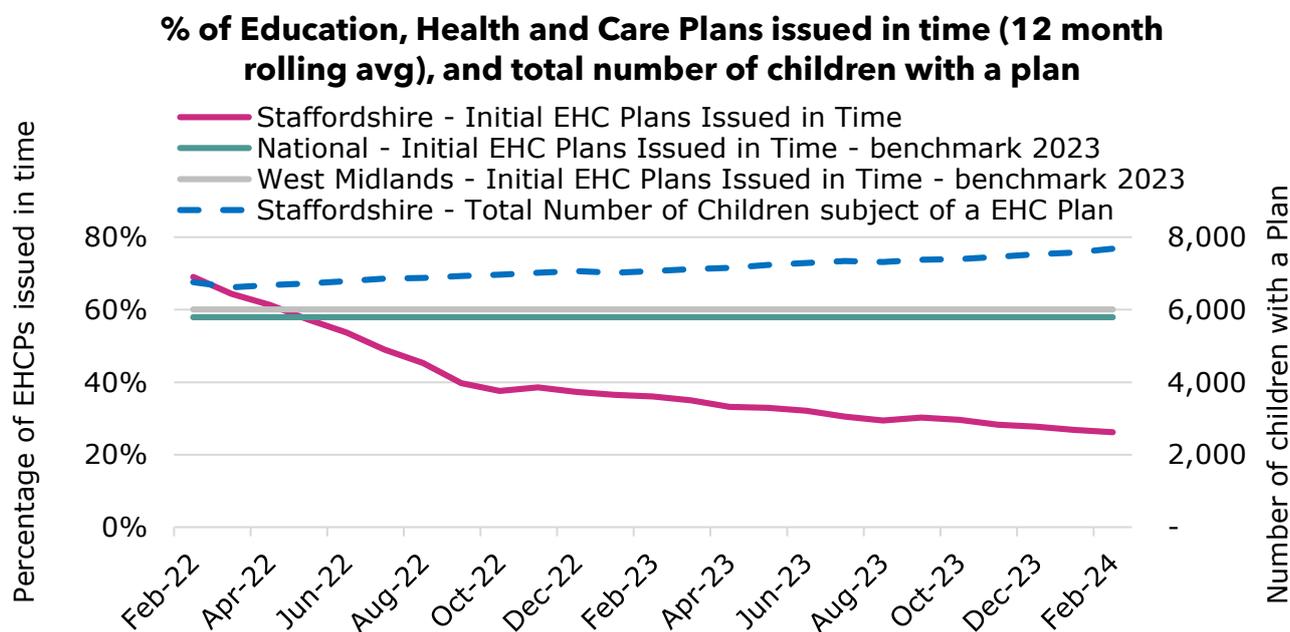


Rate of children referred, rolling 12 month average (per 10,000 population), and % re-referred within 12 months



Referrals continue to remain below both national and regional benchmarks. In Staffordshire, 16.4% of children have been re-referred within 12 months as of February 2024 (compared to latest national benchmark of 21.5% in 2022).

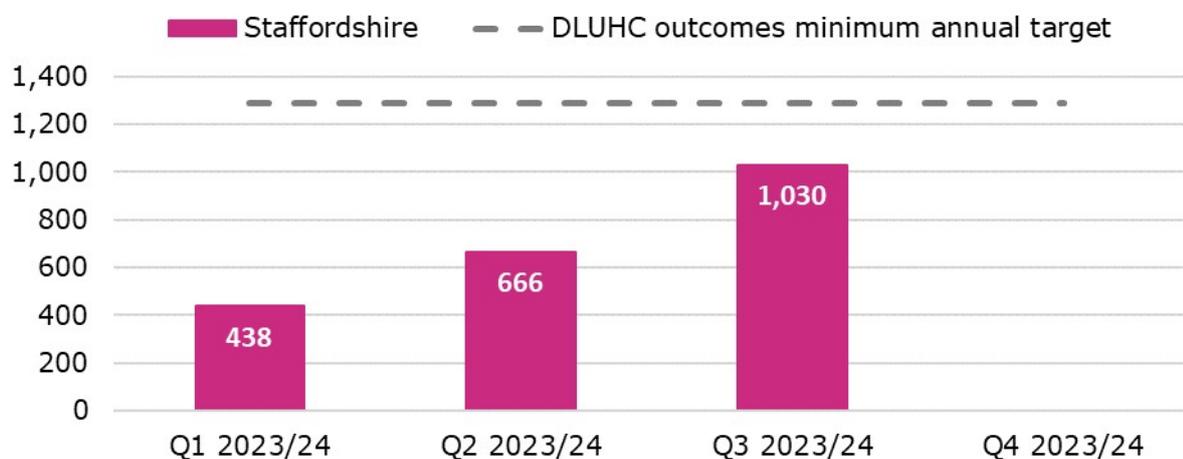
Offer the Best Start in Life Dashboard



Source: SCC and Local Authority Interactive Tool (LAIT)

The number of children and young people with an Education, Health and Care Plan (EHCP) was 7,684 at 29th February 2024 compared to 7,066 a year earlier. This increasing demand means that the number of EHCP's issued in time (within 20 weeks) remains low in Staffordshire; 26% compared to the most recent national benchmark of 58% (2023).

Supporting Families Programme - Reported successful family outcomes in 2023/24 (Cumulative)



Quarter 4 figures are not yet finalised but it is projected that by the end of Quarter 4, the Department for Levelling up, the Housing and Communities (DLUHC) target of 1,290 families achieving successful outcomes will have been achieved.

Source: SCC and DLUHC

Supporting Staffordshire's Economy to Grow Dashboard

Total Gross Value Added (GVA) in Staffordshire (£billions)



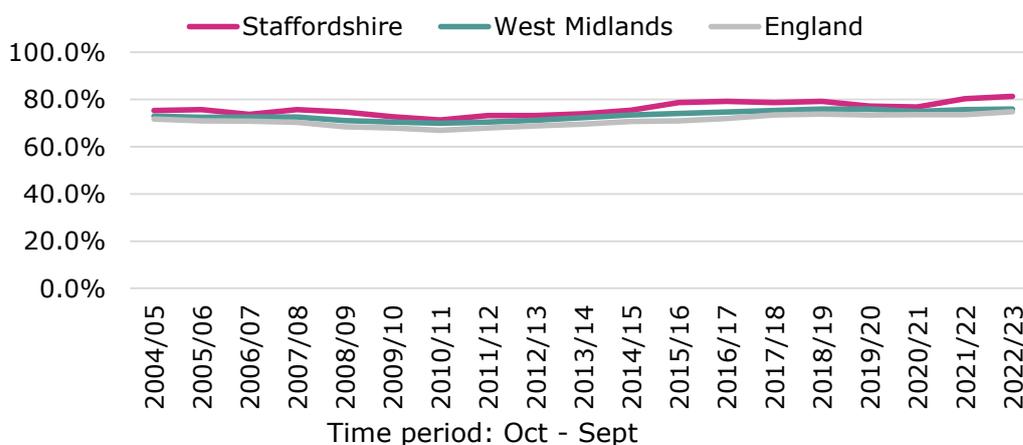
In 2021 (latest data) the Staffordshire economy was worth £19.2bn showing an increase of over £1.5bn between 2020-2021, equivalent to a 8.3% growth and greater than the growth seen for the West Midlands (6.9%) and England (7.1%).

Source: Office for National Statistics

NO UPDATE SINCE QUARTER 1

Employment Rate (aged 16-64)

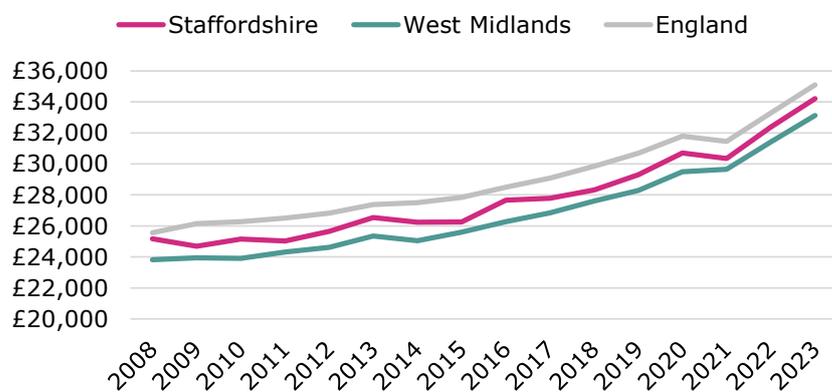
Latest employment figures for the period October 2022-September 2023 show that in Staffordshire there were an estimated 427,500 working age (aged 16-64) residents employed, with an employment rate of 81.4% well above the national and regional averages (75.9% and 74.8% respectively).



Source: ONS National Population Survey

Supporting Staffordshire's Economy to Grow Dashboard

Average (median) annual resident earnings



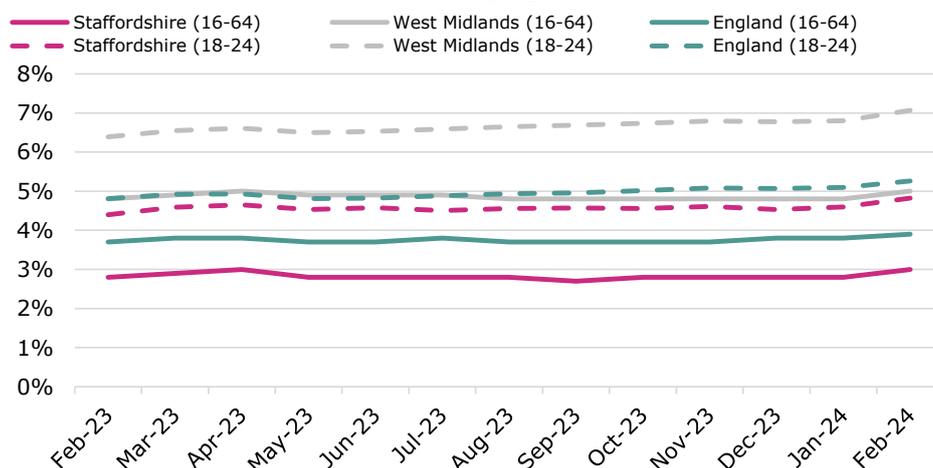
In 2023 average annual resident earnings for full-time workers in Staffordshire stood at £34,204 which was just below the England average of £33,208. Between 2019-23 Staffordshire saw faster improvement in resident earnings compared to national, with 16.8% growth compared to 14.4% for England.

Source: ONS Annual Survey of Hours and Earnings—resident analysis

NO UPDATE SINCE QUARTER 3

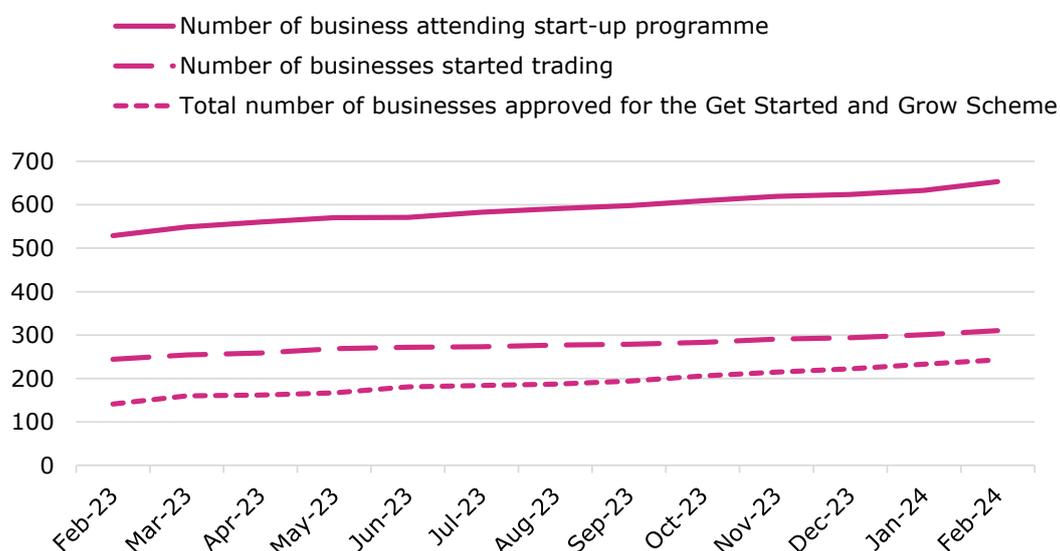
As of February 2024, there were 15,910 claimants in Staffordshire; an increase of 745 claimants compared with the figures reported in Quarter 3 (15,165). Staffordshire Moorlands records the lowest rate (2.2%), and East Staffordshire records the highest at 3.7%, which is still just below the national position (3.9%).

Claimant Count rate by age



Source: Office for National Statistics

Number of start-up businesses supported by the council (cumulative)

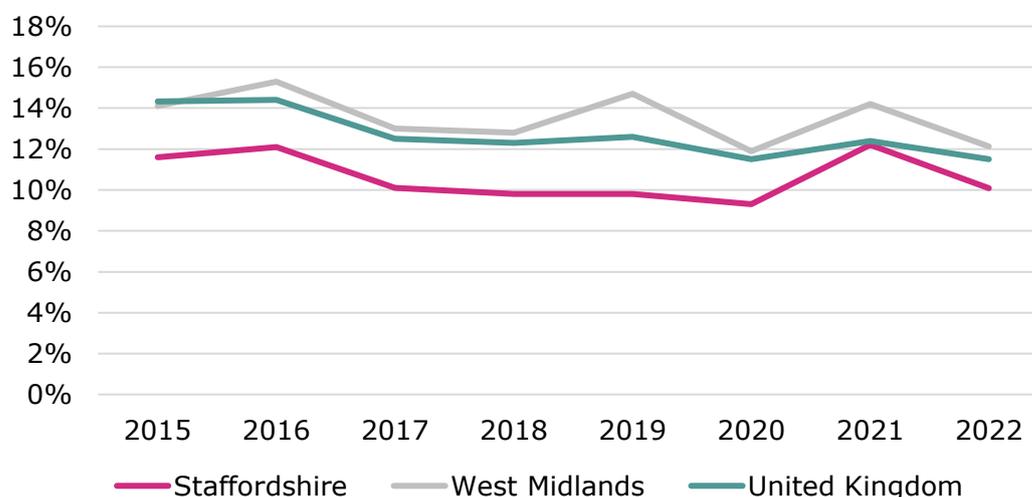


The top sector for businesses attending the start-up programme is 'Professional Services' (digital, financial, marketing, training, science and tech). The 'Get Started' scheme expanded in Quarter 3, 2022/23 to include 'Step up' support for businesses aged 2-5 years.

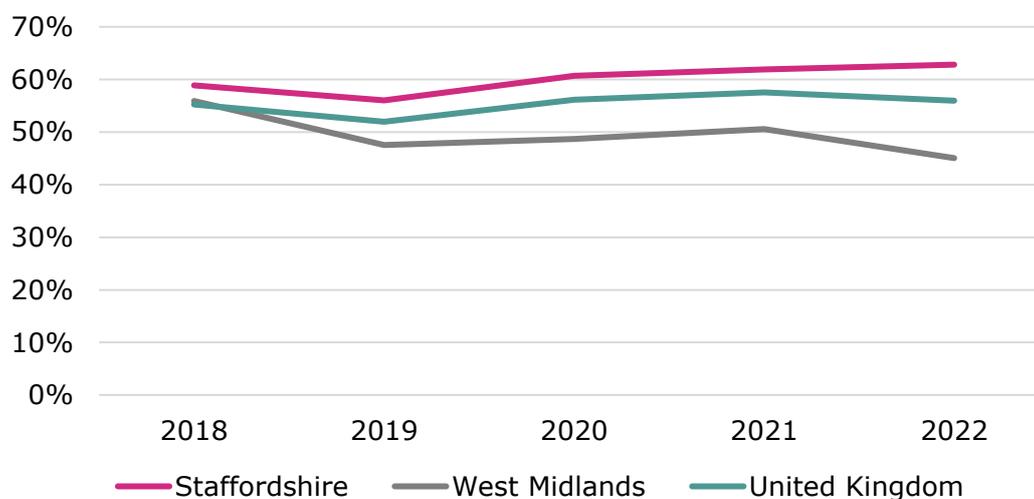
Source: SCC

Supporting Staffordshire's Economy to Grow Dashboard

Annual Business Start-up Rates, 2015-2022



3-Year Business Survival Rates, 2018-2022

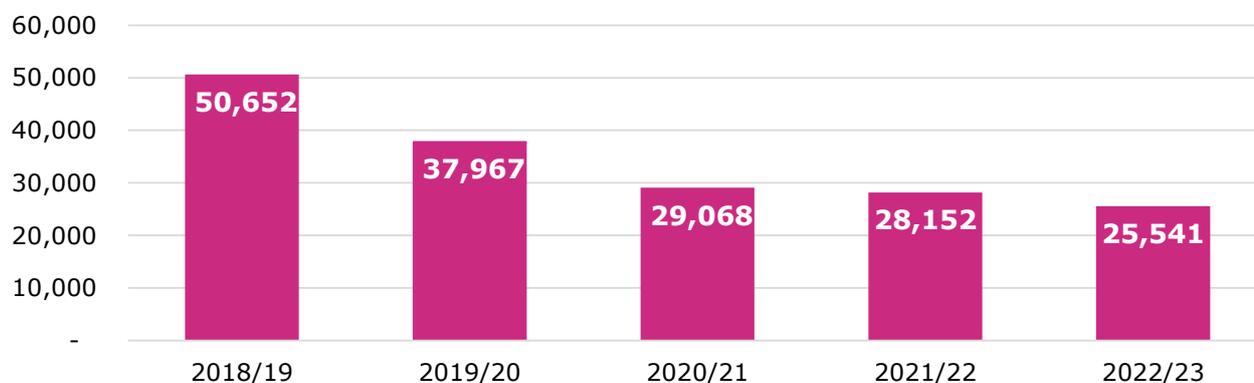


Despite a dip in 2022 in Staffordshire's annual business start-up rate (which was also seen regionally and nationally), Staffordshire's 3-year business survival rate continues to increase and outperforms national and regional rates.

Source: Inter-Departmental Business Register (IDBR), Office for National Statistics

Climate Change, Environment & Sustainability Dashboard

Staffordshire County Council's carbon emissions - Tonnes of carbon (tCO₂e)

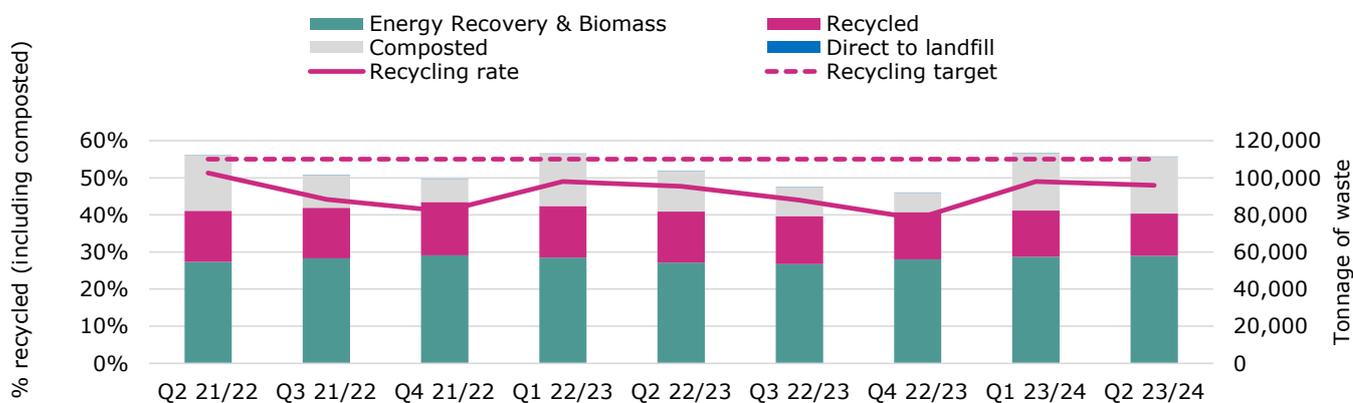


There has been a 12% reduction in the authority's carbon emissions since 2020/21, and a 50% reduction since 2018/19 .

NO UPDATE SINCE QUARTER 3

Source: SCC

% of waste recycled and tonnage of waste disposed of by method

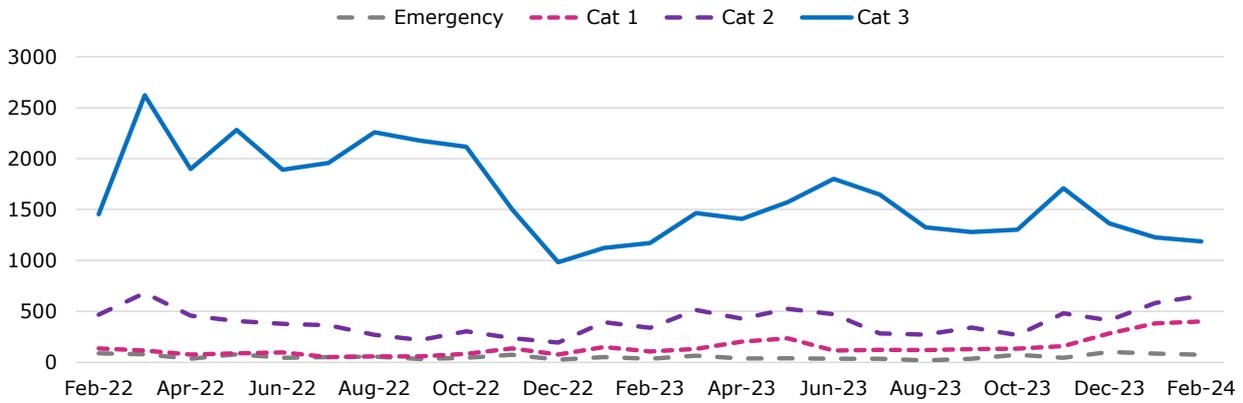


Source: SCC

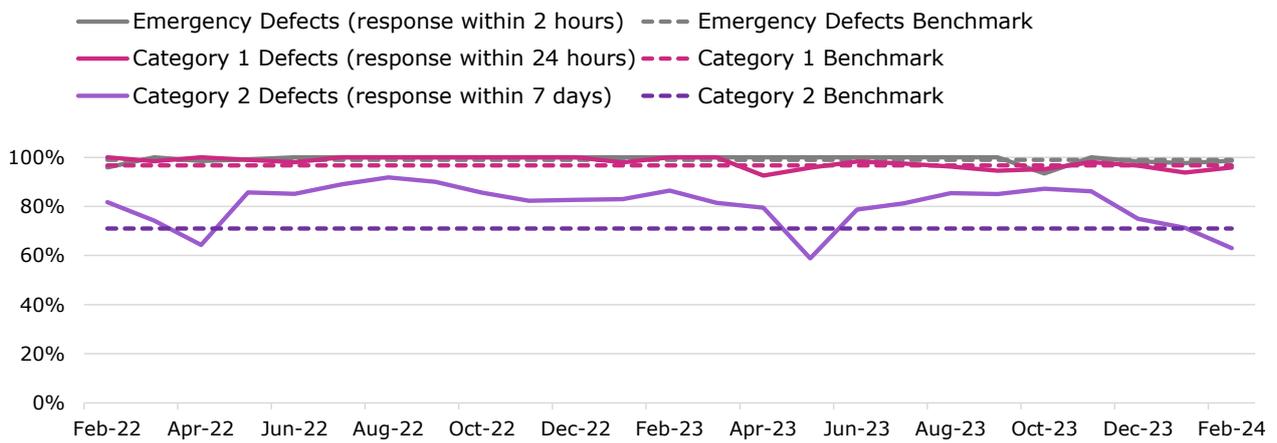
The recycling rate was similar in Quarter 2 (48%) to Quarter 1 (49%). Staffordshire continues to send minimal waste directly to landfill.

Roads, Transport and Digital Connections Dashboard

Number of safety defects identified each month



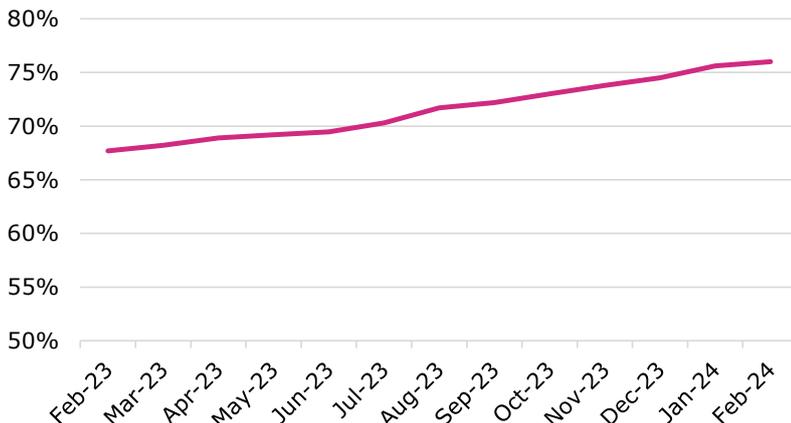
% of Emergency, Category 1 and Category 2 defects repaired in time



Source: Amey, Confirm

There were demand challenges in relation to the volume of high risk 'Emergency', 'Category 1' and 'Category 2' highways defects identified in Quarter 4, mostly due to the wet weather. Due to increase in demand, the timeliness of repairing Category 2 defects has dipped, with crews being redeployed to help tackle higher risk defects. Support for operations is being prioritised and additional recruitment is taking place.

% of premises with Gigabit capability

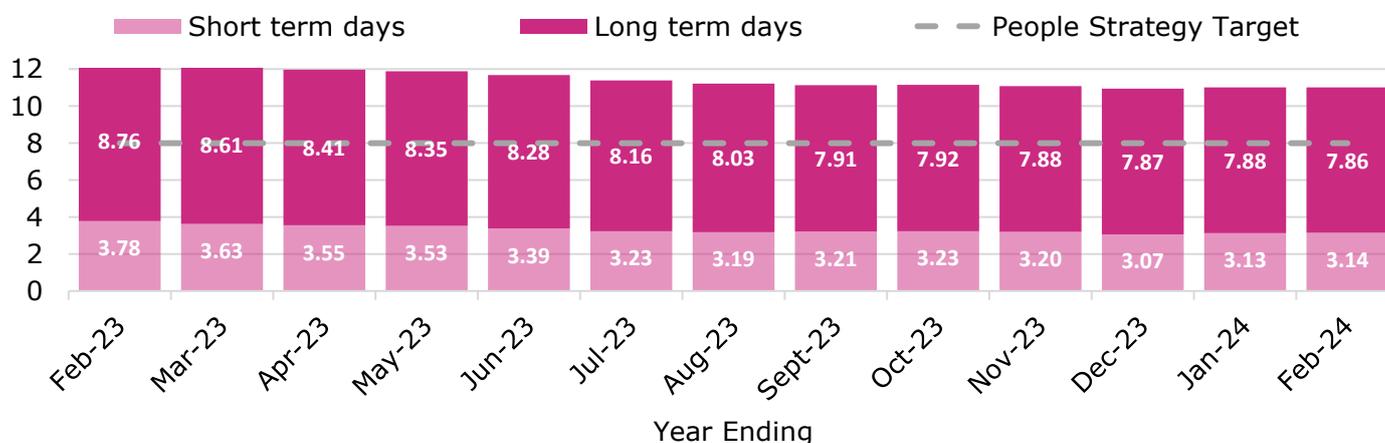


The percentage of premises with Gigabit capability continues to increase, with a target of 85% by the end of 2025 and close to 100% by 2030. It is not appropriate to benchmark against other areas due to differing approaches in rolling this out.

Source: Thinkbroadband.com

How we Work Dashboard

Average payroll days lost per employee



Source: SCC

There is a continued focus on staff absence levels to help teams improve their days lost to sickness, including working with those service areas experiencing the highest absence levels and promoting best practice absence management.

Live Within Our Means Dashboard

Revenue outturn forecast variance compared to the overall budget (target no more than +/- 2%)

Quarter 1, 2023/24	Quarter 2, 2023/24	Quarter 3, 2023/24	Quarter 4, 2023/24
1.39% (£9.5m overspend)	1.13% (£7.7m overspend)	0.89% (£5.4m overspend)	0.58% (£4.0m overspend)

Source: SCC

A forecast 0.58% overspend is acceptable as it is within the council's Financial Health target of 2% variation on revenue budgets.